Measure/Data Element	Commercial HMO	Commercial PPO	Medicaid (CHP)	Medicare HMO	Medicare PPO
Effectiveness of Care			,		
Weight Assessment and Counseling for					
Nutrition and Physical Activity for					
Children/Adolescents (WCC)					
Weight Assessment and Counseling for	95.17%	90.82%	90.00%	N/A	N/A
Nutrition and Physical Activity for					
Children/Adolescents - BMI percentile (Total)					
Weight Assessment and Counseling for	94.69%	88.78%	83.33%	N/A	N/A
Nutrition and Physical Activity for					
Children/Adolescents - Counseling for					
Nutrition (Total)					
Weight Assessment and Counseling for	91.79%	86.73%	81.48%	N/A	N/A
Nutrition and Physical Activity for					
Children/Adolescents - Counseling for					
Physical Activity (Total)					
Childhood Immunization Status (CIS)					
Childhood Immunization Status - DTaP	93.08%	91.81%	79.32%	N/A	N/A
Childhood Immunization Status - IPV	95.64%	96.33%	92.46%	N/A	N/A
Childhood Immunization Status - MMR	95.34%	95.20%	90.27%	N/A	N/A
Childhood Immunization Status - HiB	96.09%	95.76%	91.48%	N/A	N/A
Childhood Immunization Status - Hepatitis B	94.44%	94.92%	91.97%	N/A	N/A
Childhood Immunization Status - VZV	95.49%	94.35%	89.54%	N/A	N/A
Childhood Immunization Status -	93.68%	92.66%	81.27%	N/A	N/A
Pneumococcal Conjugate					
Childhood Immunization Status - Hepatitis A	91.28%	88.70%	82.73%	N/A	N/A
Childhood Immunization Status - Rotavirus	91.88%	90.11%	77.37%	N/A	N/A
Childhood Immunization Status - Influenza	72.03%	75.71%	45.99%	N/A	N/A
Childhood Immunization Status - Combo 3	90.08%	87.85%	76.64%	N/A	N/A
Childhood Immunization Status - Combo 10	66.17%	67.80%	38.20%	N/A	N/A
Immunizations for Adolescents (IMA)					
Immunizations for Adolescents -	95.62%	95.54%	93.46%	N/A	N/A
Meningococcal					
Immunizations for Adolescents - Tdap	97.57%	95.90%	96.20%	N/A	N/A
Immunizations for Adolescents - HPV	35.52%	33.25%	33.54%	N/A	N/A
Immunizations for Adolescents -	95.13%	94.10%	92.57%	N/A	N/A
Combination 1					
Immunizations for Adolescents -	34.55%	32.65%	32.55%	N/A	N/A
Combination 2					
Lead Screening in Children (LSC)	90.52%	91.53%	83.94%	N/A	N/A
Breast Cancer Screening (BCS-E)	82.92%	82.83%	63.48%	84.58%	87.10%
Cervical Cancer Screening (CCS)	81.74%	84.28%	67.97%	N/A	N/A
Colorectal Cancer Screening (COL)	73.25%	76.23%	52.70%	84.72%	86.47%
Chlamydia Screening in Women (CHL)	69.96%	68.02%	69.10%	N/A	N/A
Appropriate Testing for Pharyngitis (CWP)	87.44%	84.89%	90.06%	90.06%	59.24%
Use of Spirometry Testing in the	43.09%	38.41%	29.83%	38.06%	41.38%
Assessment and Diagnosis of COPD (SPR)					
Pharmacotherapy Management of COPD Exacerbation (PCE)					
Pharmacotherapy Management of COPD	88.89%	86.44%	86.15%	84.35%	88.37%
Exacerbation - Bronchodilator	33.3370	30.4470	00.1070	J-1.00 /0	33.07 /0
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Pharmacotherapy Management of COPD	80.56%	89.83%	74.89%	77.89%	74.42%
Exacerbation - Systemic Corticosteroid					
Asthma Medication Ratio (AMR)	85.16%	84.62%	71.85%	N/A	N/A
Controlling High Blood Pressure (CBP)	81.67%	82.00%	77.13%	82.10%	84.00%
Persistence of Beta-Blocker Treatment	88.89%	80.00%	54.29%	69.44%	75.00%
After a Heart Attack (PBH)					
Statin Therapy for Patients With					
Cardiovascular Disease (SPC)					
Statin Therapy for Patients With	85.67%	85.47%	84.24%	86.26%	86.95%
Cardiovascular Disease - Received Statin					
Therapy (Total)					
Statin Therapy for Patients With	74.83%	77.31%	62.24%	83.89%	82.68%
Cardiovascular Disease - Statin Adherence					
80% (Total)					
Cardiac Rehabilitation (CRE)					
Cardiac Rehabilitation - Initiation (Total)	5.26%	8.57%	3.79%	3.59%	4.84%
Cardiac Rehabilitation - Engagement1 (Total)	10.53%	14.29%	4.74%	10.26%	6.45%
Cardiac Rehabilitation - Engagement2 (Total)	11.00%	11.43%	4.27%	11.54%	8.06%
Cardiac Rehabilitation - Achievement (Total)	5.74%	6.67%	2.37%	7.18%	3.23%
Hemoglobin A1c Control for Patients With					
Diabetes (HBD)					
Hemoglobin A1c Control for Patients With	74.18%	75.95%	65.33%	80.00%	83.85%
Diabetes - HbA1c Control (<8%)					
Hemoglobin A1c Control for Patients With	17.97%	15.70%	26.13%	10.37%	10.77%
Diabetes - Poor HbA1c Control					
Blood Pressure Control for Patients With	83.80%	81.27%	80.90%	84.44%	84.23%
Diabetes (BPD)					
Eye Exam for Patients With Diabetes (EED)	61.01%	57.72%	61.81%	81.85%	83.08%
Kidney Health Evaluation for Patients With	52.20%	51.91%	47.15%	59.12%	57.94%
Diabetes (KED)					
Statin Therapy for Patients With Diabetes					
(SPD)					
Statin Therapy for Patients With Diabetes -	62.46%	65.12%	65.16%	76.48%	73.96%
Received Statin Therapy					
Statin Therapy for Patients With Diabetes -	70.35%	72.32%	59.74%	82.81%	80.35%
Statin Adherence 80%					
Osteoporosis Management in Women	N/A	N/A	N/A	47.81%	44.74%
Who Had a Fracture (OMW)					
Osteoporosis Screening in Older Women	N/A	N/A	N/A	70.70%	65.52%
(OSW)					
Antidepressant Medication Management					
(AMM)					
Antidepressant Medication Management -	75.21%	76.09%	58.96%	79.53%	87.10%
Effective Acute Phase Treatment					
Antidepressant Medication Management -	60.68%	59.92%	41.92%	67.84%	67.74%
Effective Continuation Phase Treatment					
Follow-Up Care for Children Prescribed					
ADHD Medication (ADD)					
Follow-Up Care for Children Prescribed	58.02%	80.00%	43.96%	N/A	N/A
ADHD Medication - Initiation Phase					

Follow-Up Care for Children Prescribed	60.32%	59.62%	47.95%	N/A	N/A
ADHD Medication - Continuation and					
Maintenance Phase					
Follow-up After Hospitalization for Mental					
Illness (FUH)					
Follow-Up After Hospitalization For Mental	86.19%	84.72%	80.44%	83.33%	69.23%
Illness - 30 days (Total)					
Follow-Up After Hospitalization For Mental	66.53%	68.52%	63.77%	67.71%	69.23%
Illness - 7 days (Total)					
Follow-Up After Emergency Department					
Visit for Mental Illness (FUM)					
Follow-Up After Emergency Department Visit	78.34%	76.52%	70.05%	74.19%	44.44%
for Mental Illness - 30 days (Total)					
Follow-Up After Emergency Department Visit	64.33%	57.58%	54.71%	58.06%	44.44%
for Mental Illness - 7 days (Total)					
Follow-Up After High-Intensity Care for					
Substance Use Disorder (FUI)					
Follow-Up After High-Intensity Care for	53.52%	61.54%	51.07%	55.00%	33.33%
Substance Use Disorder - 30 days (Total)					
Follow-Up After High-Intensity Care for	23.94%	26.15%	30.75%	37.50%	33.33%
Substance Use Disorder - 7 Days (Total)					
Follow-Up After Emergency Department					
Visit for Alcohol and Other Drug Abuse or					
Dependence (FUA)					
Follow-Up After Emergency Department Visit	37.11%	36.17%	39.84%	47.92%	12.50%
for Alcohol and Other Drug Abuse or					
Dependence - 30 days (Total)					
Follow-Up After Emergency Department Visit	26.80%	23.40%	29.60%	29.17%	0.00%
for Alcohol and Other Drug Abuse or					
Dependence - 7 days (Total)					
Pharmacotherapy for Opioid Use Disorder	22.22%	39.13%	31.88%	34.48%	50.00%
(POD)					
Diabetes Screening for People With	N/A	N/A	79.51%	N/A	N/A
Schizophrenia or Bipolar Disorder Who					
Are Using Antipsychotic Med (SSD)					
Diabetes Monitoring for People With	N/A	N/A	77.42%	N/A	N/A
Diabetes and Schizophrenia (SMD)					
Cardiovascular Monitoring for People With	N/A	N/A	100.00%	N/A	N/A
Cardiovascular Disease and					
Schizophrenia (SMC)					
Adherence to Antipsychotic Medications	79.69%	78.79%	62.57%	83.09%	72.73%
for Individuals With Schizophrenia (SAA)					
Metabolic Monitoring for Children and					
Adolescents on Antipsychotics (APM)					
Metabolic Monitoring for Children and	68.00%	66.32%	61.49%	N/A	N/A
Adolescents on Antipsychotics - Blood					
Glucose Testing (Total)					-
Glucose Testing (Total) Metabolic Monitoring for Children and	59.33%	57.89%	61.49%	N/A	N/A
Glucose Testing (Total)	59.33%	57.89%	61.49%	N/A	N/A

Metabolic Monitoring for Children and	59.33%	54.74%	46.31%	N/A	N/A
Adolescents on Antipsychotics - Blood					
Glucose and Cholesterol Testing (Total)					
Transitions of Care (TRC)					
Transitions of Care - Notification of Inpatient	N/A	N/A	N/A	76.69%	72.96%
Admission (Total)					
Transitions of Care - Receipt of Discharge	N/A	N/A	N/A	64.58%	64.54%
Information (Total)					
Transitions of Care - Patient Engagement	N/A	N/A	N/A	92.71%	93.37%
After Inpatient Discharge (Total)					
Transitions of Care - Medication	N/A	N/A	N/A	81.25%	78.32%
Reconciliation Post-Discharge (Total)					
Follow-Up After Emergency Department	N/A	N/A	N/A	65.36%	61.98%
Visit for People With Multiple High-Risk					
Chronic Conditions (FMC)					
Non-Recommended PSA-Based Screening	N/A	N/A	N/A	36.25%	39.72%
in Older Men (PSA)					
Non-Recommended Cervical Cancer	0.26%	0.27%	0.21%	N/A	N/A
Screening in Adolescent Females (NCS)					
Appropriate Treatment for Upper	89.06%	86.76%	93.40%	75.42%	75.25%
Respiratory Infection (URI)					
Avoidance of Antibiotic Treatment for	55.57%	53.14%	62.51%	41.52%	41.82%
Acute Bronchitis/Bronchiolitis (AAB)					
Potentially Harmful Drug-Disease					
Interactions in Older Adults (DDE)					
Potentially Harmful Drug-Disease	N/A	N/A	N/A	36.67%	34.57%
Interactions in Older Adults - DDI Falls +					
Anticonvulsants, Nonbenzodiazepine					
hypnotics, SSRIs, Antiemetics,					
Antipsychotics, Benzodiazepines or Tricyclic					
Antidepressants					
Potentially Harmful Drug-Disease	N/A	N/A	N/A	34.58%	36.87%
Interactions in Older Adults - DDI Dementia					
+ Antiemetics, Antipsychotics,					
Benzodiazepines, Tricyclic Antidepressants,					
H2 Receptor Antagonists,					
Nonbenzodiazepine hypnotics or					
Anticholinergic Agents					
Potentially Harmful Drug-Disease	N/A	N/A	N/A	5.70%	6.52%
Interactions in Older Adults - DDI Chronic					
Kidney Disease + Cox-2 Selective NSAIDs or					
Nonaspirin NSAIDs					
Potentially Harmful Drug-Disease	N/A	N/A	N/A	30.13%	30.92%
Interactions in Older Adults - Total					
Use of High-Risk Medications in Older					
Adults (DAE)					
Use of High-Risk Medications in Older Adults	N/A	N/A	N/A	10.46%	10.08%
- High Risk Medications to Avoid					
Use of High-Risk Medications in Older Adults	N/A	N/A	N/A	3.32%	3.00%
- High Risk Medication to avoid except for					
Appropriate diagnosis					

74.34	% 67.34%		
74.349	% 67.34%		1
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	70.85%	77.18%
6 2.41%	5.33%	5.62%	2.87%
6 0.61%	1.52%	0.63%	1.21%
5% 14.13°	% 15.60%	12.60%	15.53%
6 0.41%	0.49%	0.20%	0.49%
6 4.83 %	6.83%	10.53%	7.63%
6 1.76%	3.26%	4.11%	3.51%
97.029	% 82.38%	97.75%	97.10%
N/A	56.12%	N/A	N/A
% 34.26°	% 40.89%	33.87%	37.63%
10/		4.400/	7.500/
% 11.00°	% 16.07%	4.46%	7.53%
07 170	02 4506	NI/A	N/A
97.17	93.45%	IN/A	IN/A
306 Q4 240	06 92 5206	NI/A	N/A
94.34	70 62.55%	IN/A	IN/A
2% 70.00	% 77 78%	N/Δ	N/A
70.00	70 77.7070	IN/A	IN/A
'% 90.83°	% 70.82%	N/A	N/A
	, 5.52,70		
/% 93.79 ⁰	% 79.28%	N/A	N/A
% 76.04 ⁹	% 68.86%	N/A	N/A
	5% 14.13 6 0.41% 6 4.83% 6 1.76% 3% 97.02 N/A N/A 4% 34.26 4% 97.17 5% 94.34 3% 70.00 7% 90.83 7% 93.79	5% 14.13% 15.60% 6 0.41% 0.49% 6 4.83% 6.83% 6 1.76% 3.26% 3% 97.02% 82.38% N/A 56.12% 4% 34.26% 40.89% 4% 97.17% 93.45% 5% 94.34% 82.53% 3% 70.00% 77.78% 7% 90.83% 70.82% 7% 93.79% 79.28%	14.13% 15.60% 12.60% 12.60% 0.41% 0.49% 0.20% 0.20% 0.41% 0.49% 0.20% 0.20% 0.483% 10.53% 0.483% 10.53% 0.41% 0.49% 0.26% 0.411% 0.49% 0.26% 0.411% 0.49% 0.411% 0.41% 0

Survey Element	Commercial HMO	Commercial PPO	Medicaid (All)	Medicare HMO	Medicare PPO
Satisfaction With(usually+always)				H3388	H5042
Getting Needed Care	84.80%	87.50%	83.10%	83.80%	82.50%
Getting Care Quickly	88.60%	86.50%	82.50%	87.40%	86.40%
How Well Doctors Communicate	94.30%	95.40%	96.80%	94.00%	93.50%
Customer Service	85.60%	95.20%	92.70%	94.50%	93.70%
Getting Needed Prescription Drugs	N/A	N/A	N/A	90.20%	89.80%
Coordination of Care	76.10%	90.10%	89.50%	87.00%	87.30%
Overall Rating of Health Plan (8-10 on a scale of 0-10)*	N/A	N/A	N/A	92.10%	90.50%
Overall Rating of Health Plan (9-10 on a scale of 0-10)	66.10%	61.60%	68.20%	N/A	N/A
Overall Rating of Health Care (8-10 on a scale of 0-10)*	N/A	N/A	N/A	88.60%	88.30%
Overall Rating of Health Care (9-10 on a scale of 0-10)	52.10%	61.20%	56.10%	N/A	N/A
Personal Doctor (8-10 on a scale of 0-10)	N/A	N/A	N/A	92.80%	92.10%
Personal Doctor (9-10 on a scale of 0-10)	69.00%	75.80%	73.40%	91.60%	90.20%
Specialist (8-10 on a scale of 0-10)	N/A	N/A	N/A	91.60%	90.20%
Specialist (9-10 on a scale of 0-10)	68.10%	68.10%	72.50%	N/A	N/A
Flu Vaccination	N/A	N/A	N/A	80.70%	77.80%
Pneumonia Vaccination	N/A	N/A	N/A	79.30%	77.70%