

# CDPHP® Medicare Advantage 2025 HMO PLANS ENROLLMENT APPLICATION

OMB No. 0938-1378 Expires: 6/30/2026

## Model Individual Enrollment Request Form to Enroll in a Medicare Advantage Plan (Part C)

#### Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

#### To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

#### When do I use this form?

You can join a plan:

- Between October 15-December 7 each year (for coverage starting January1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

#### What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional—you can't be denied coverage because you don't fill them out.

#### **Reminders:**

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You
  can choose to sign up to have your premium payments
  deducted from your bank account or your monthly Social
  Security (or Railroad Retirement Board) benefit

#### What happens next?

Send your completed and signed form to:

CDPHP 6 Wellness Way Latham, NY 12110

Attn: Medicare Enrollment

Once they process your request to join, they'll contact you.

#### How do I get help with this form?

Call CDPHP Medicare Sales at (518) 641-3400 or1-888-519-4455. TTY users can call 711.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

**En español:** Llame a CDPHP al 1-888-519-4455/7110a Medicare gratis al 1-800-633-4227 y oprima el8 para asistencia en español y un representanteestará disponible para asistirle.

#### Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

#### **IMPORTANT**

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

#### **CDPHP Medicare Advantage HMO Plans 2025 Enrollment Application**

OMB No. 0938-1378 Expires: 6/30/2026

Section 1 – All fields on this page are required (unless marked optional)						
Select the plan you want to join	n:					
$\square$ CDPHP \$0 Medicare Rx (HMO) — \$0.00 per month $\square$ CDPHP Value Rx (HMO) — \$62.00 per month		$\square$ CDPHP Choice Rx (HMO) — \$126.00 per month $\square$ CDPHP Core (HMO) — \$15.00 per month				
FIRST name:	LAST name:		[Optional: Middle Initial]:			
Birth Date: (MM/DD/YYYY)	Sex:	Home Phone Number:	Mobile	Phone Number:		
//	$\square$ M $\square$ F	(	()			
<b>Permanent Residence street address (</b> Don't enter a PO Box. Note: For individuals experiencing homelessness, a PO Box may be considered your permanent residence address.): Permanent residence address.):						
City:	[Optional: County]:	State:	ZIP Cod	le: 		
Mailing address, if different from	om your permanent addres	ss (PO Box allowed):				
Street Address:		City:	State:	ZIP Code:		
Your Medicare information:						
Medicare Number:						
	Answer thes	se important questions:				
Will you have other prescription Name of other coverage:	= =	CARE) in addition to CDPHP? mber for this coverage:		number for this coverage:		

#### **IMPORTANT: Please read before signing**

- I must keep both Hospital (Part A) and Medical (Part B) to stay in CDPHP.
- By joining this Medicare Advantage, I acknowledge that CDPHP will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below). Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- I understand that when my CDPHP coverage begins, I must get all of my medical and prescription drug benefits from CDPHP. Benefits and services provided by CDPHP and contained in my CDPHP "Evidence Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor CDPHP will pay for benefits or services that are not covered.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that
  - 1. This person is authorized under State law to complete this enrollment, and
  - 2. Documentation of this authority is available upon request by Medicare.

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#### **CDPHP Medicare Advantage HMO Plans 2025 Enrollment Application**

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Section 2 – All fields on this page are optional						
Answering these questions is your choice	e. You can't be denied	coverage because yo	u don't fill them out.			
Are you Hispanic, Latino/a, or Spanish origi	n? Select all that apply					
<ul><li>☐ No, not of Hispanic, Latino/a, or Spanish</li><li>☐ Yes, Puerto Rican</li><li>☐ Yes, another Hispanic, Latino/a, or Span</li></ul>	<b>G</b>	☐ Yes, Mexican, Mexican American, Chicano/a ☐ Yes, Cuban ☐ I choose not to answer.				
What's your race? Select all that apply.						
☐ American Indian or Alaska Native ☐ Asian Indian ☐ Chinese ☐ Filipino ☐ Japanese ☐ Korean ☐ Vietnamese ☐ Other Asian	Native Hawaiian and ☐ Guamanian or ☐ Native Hawaiia ☐ Samoan ☐ Other Pacific Is	Chamorro n	□ Black or African American □ White □ I choose not to answer.			
What's your gender? Select one.						
□ Woman □ Man	□ Non-binary □ I use a different te	rm:	☐ I choose not to answer			
Which of the following best represents how	you think of yourself?	Select one.				
☐ Lesbian or gay ☐ Straight, that is, not gay or lesbian	□ Bisexual □ I don't know		☐ I use a different term: ☐ I choose not to answer			
format (Braille). Our office hours are 8 a.m	8 p.m. seven days a n. A voice messaging s	week, October 1-Marcl	u need information in another language or h 31. From April 1-September 30, urs, weekends, and federal holidays. Calls			
Do you work? ☐ Yes ☐ No	Does your spou	se work? ☐ Yes ☐ No	0			
List your Primary Care Physician (PCP), clir	ic, or health center:					
E-mail address [Optional]:						
	Paying your p	lan premiums				
Ac Ba	tronic Funds Transfer - count Holder Name: _ ink Routing Number: _	– Please enclose a VOI	rently have or may owe)  IDED check or provide the following:			
Account Type: ☐ Checking ☐ Saving						
You can also choose to pay your premiur Railroad Retirement Board (RRB) benefit	n by having it automa	itically taken out of y	our Social Security or			
☐ SS/RRB withdrawal						
If you have to pay a Part D-Income Relate in addition to your plan premium. The ar Medicare (or the RRB). DON'T pay CDPHP to	nount is usually taken					

#### PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70- 0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

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OMB No. 0938-1378 Attestation of Eligibility for an Enrollment Period Expires: 6/30/2026 Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period. Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled. □ I am new to Medicare. ☐ I recently left a PACE program on (insert date) ☐ I recently involuntarily lost my creditable prescription drug ☐ I am enrolling in a 5-star Medicare plan. coverage (coverage as good as Medicare's). ☐ I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open □ I lost my drug coverage on (insert date) . Enrollment Period (MA OEP). ☐ I am leaving employer or union coverage on ☐ I recently moved outside of the service area for my current (insert date) plan or I recently moved and this plan is a new option for ☐ I belong to a pharmacy assistance program provided me. I moved on (insert date) by my state. ☐ I recently was released from incarceration. I was released on ☐ My plan is ending its contract with Medicare, or Medicare is (insert date) ending its contract with my plan. ☐ I recently returned to the United States after living ☐ I was enrolled in a plan by Medicare (or my state) and I permanently outside of the U.S. I returned to the U.S. on want to choose a different plan. My enrollment in that plan (insert date) started on (insert date) ☐ I recently obtained lawful presence status in the United ☐ I was enrolled in a Special Needs Plan (SNP) but I have lost States. I got this status on (insert date) the special needs qualification required to be in that plan. I ☐ I recently had a change in my Medicaid (newly got Medicaid, was disenrolled from the SNP on (insert date) \_\_\_\_\_ had a change in level of Medicaid assistance, or lost Medicaid) □ I was affected by a weather-related emergency or major on (insert date) disaster (as declared by the Federal Emergency Management ☐ I recently had a change in my Extra Help paying for Medicare Agency (FEMA). One of the other statements here applied to prescription drug coverage (newly got Extra Help, had a me, but I was unable to make my enrollment because of a change in the level of Extra Help, or lost Extra Help) on natural disaster. (insert date) □ None of these statements applies to you or you're not sure. Please contact Capital District Physicians' Health Plan, Inc. ☐ I have both Medicare and Medicaid (or my state helps pay at (518) 641-3400 or 1-888-519-4455 (TTY users should for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a call 711) to see if you are eligible to enroll. Our hours are 8 a.m. – 8 p.m. seven days a week, October 1 – March 31. change. From April 1–September 30, Monday–Friday, our hours are ☐ I am moving into, live in, or recently moved out of a Long-Term

8 a.m. – 8 p.m. A voice messaging service is used weekends, Care Facility (for example, a nursing home or long term care after-hours, and federal holidays. Calls will be returned facility). I moved/will move into/out of the facility on within one business day. (insert date) Today's date: Signature: If you're the authorized representative, sign above and fill out these fields: Name: Address: Phone Number: Relationship to enrollee: For individuals helping enrollee with completing this form only Complete this section if you're an individual (i.e. agents, brokers, SHIP counselors, family members, or other third parties) helping an enrollee fill out this form Name: Relationship to enrollee: National Producer Number (Agents/Brokers only): Signature: Office Use Only: Name of staff member/agent/broker (if assisted in enrollment): DATE RECEIVED \_\_\_\_\_ Broker ID: \_\_\_\_\_ Plan ID#: Signature:

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Not Eligible: \_\_\_

Effective Date of Coverage: \_\_\_\_\_\_ ICEP/IEP: \_\_\_\_\_ AEP: \_\_\_\_ SEP (type): \_\_\_\_\_

### Discrimination is Against the Law

Capital District Physicians' Health Plan, Inc., CDPHP Universal Benefits, Inc., and Capital District Physicians' Healthcare Network, Inc. (collectively referred to as CDPHP®) comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. CDPHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### CDPHP:

- ▶ Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - » Qualified sign language interpreters
  - » Written information in other formats (large print, audio, accessible electronic formats, other formats)
- ▶ Provides free language services to people whose primary language is not English, such as:
  - » Qualified interpreters
  - » Information written in other languages

If you need these services, contact the CDPHP Civil Rights Coordinator.

If you believe that CDPHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: CDPHP Civil Rights Coordinator, 6 Wellness Way, Latham, NY 12110, 1-844-391-4803 (TTY/TDD: 711), Fax (518) 641-3401. You can file a grievance by mail, fax, or electronically at https://www.cdphp.com/customer-support/email-cdphp. If you need help filing a grievance, the CDPHP Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD 1-800-537-7697).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

#### **Multi-Language Insert**

#### **Multi-language Interpreter Services**

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-888-248-6522 (TTY: 711). Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-888-248-6522 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

**Chinese Mandarin:** 我们提供免费的翻译服务, 帮助**您**解答**关**于健康或药物保险的任何疑问。如果**您**需要此翻译服务,请致电 1-888-248-6522 (TTY: 711)。我们的中文工作人员很乐意**帮**助**您**。这是一项免费服务。

**Chinese Cantonese:** 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電 1-888-248-6522 (TTY: 711)。我們講中文的人員將樂意為**您**提供**幫**助。這 是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-888-248-6522 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-888-248-6522 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-888-248-6522 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheitsund Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-888-248-6522 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-888-248-6522 (TTY: 711) 번으로 문의해주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

**Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-888-248-6522 (ТТҮ: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-888-248-6522 (711: 711). سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-888-248-6522 (TTY: 711) पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-888-248-6522 (TTY: 711). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-888-248-6522 (TTY:711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-888-248-6522 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-888-248-6522 (TTY: 711). Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、1-888-248-6522 (TTY: 711) にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサービスです。



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