

Prescriptions By Mail

CDPHP® offers a mail order option through Optum Home Delivery to CDPHP Medicare Advantage Plan Members with Part D prescription drug coverage. If you take medications to treat a chronic condition, you can have them delivered right to your home. Diabetic supplies can also be delivered as part of this mail-order service.

This service is available for the following Medicare Advantage plans:

CDPHP Value Rx (HMO)

CDPHP Vital Rx (PPO)

CDPHP Choice Rx (HMO)

CDPHP Group Medicare Rx (HMO)

CDPHP \$0 Medicare Rx (HMO)

CDPHP Group Medicare Rx (PPO)

CDPHP Complete Rx (PPO)

For members with Elderly Pharmaceutical Insurance Coverage (EPIC), please note that Optum Home Delivery participates with EPIC.

Q: What is covered?

A: Maintenance drugs are medications that are taken regularly, or used to treat or prevent a chronic health condition, such as, but not limited to, high blood pressure, diabetes, and asthma. Certain diabetic supplies may be available through mail order.

Q: How do I order prescriptions from the mail order pharmacy?

A: To get started, please call the prescription drug number on your CDPHP member ID card.

Q: How much do drugs cost if I use mail order?

A: Your cost depends on the tier status of the prescribed medication, your specific plan, and benefit information, and whether you have reached your part D maximum out-of-pocket amount. Please check your *Evidence of Coverage* or *Formulary* for information about your specific benefits and drug tiers. Keep in mind that using generic medications will save you money, so be sure to discuss this option with your physician.

Q: What if my prescription changes?

A: Any time your prescription changes (drug, strength, directions, etc.), please have your provider send a new 90-day prescription electronically to your mail order pharmacy.

Q: How long does it take to receive a new prescription?

A: Delivery times vary by provider, but most prescriptions usually arrive within 7 to 10 business days.

Questions?

If you are a member of a CDPHP Medicare Advantage plan with Part D prescription drug coverage and you have questions about your specific order or Part D prescription benefits, call the Capital Rx Customer Care Center at 866-289-2319. TTY/TTD users should call 711.

CDPHP is an HMO and a PPO plan that contracts with the federal government. Enrollment in CDPHP Medicare plans depends on contract renewal.

Capital District Physicians' Health Plan, Inc. | CDPHP Universal Benefits,® Inc.

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