Request for Redetermination of Medicare Prescription Drug Denial

Because we, CDPHP®, denied your request for coverage of (or payment for) a prescription drug, you have the right to ask us for a redetermination (appeal) of our decision. You have 60 days from the date of our Notice of Denial of Medicare Prescription Drug Coverage to ask us for a redetermination. This form may be sent to us by mail or fax:

Address:
CDPHP
Attn: Appeals Department
6 Wellness Way
Latham, NY 12110

Fax Number:
(518) 641-3401

You may also ask us for an appeal through our website at www.cdphp.com. Expedited appeal requests can be made by phone at (518) 641-3950 or 1-888-248-6522 (TTY users should call 711). Our hours are 8 a.m.–8 p.m. seven days a week, October 1–March 31. From April 1–September 30, Monday–Friday, our hours are 8 a.m.–8 p.m. A voice messaging service is used weekends, after-hours, and federal holidays. Calls will be returned within one business day.

Who May Make a Request: Your prescriber may ask us for an appeal on your behalf. If you want another individual (such as a family member or friend) to request an appeal for you, that individual must be your representative. Contact us to learn how to name a representative.

Enrollee's Information

Enrollee's Name: _____ Date of Birth: _____

Enrollee's Address: _____

City, State, Zip Code: _____

Phone: _____ Enrollee's Member ID Number: _____

Complete the following section *ONLY* if the person making this request is *not* the enrollee:

Requestor's Name: _____

Requestor's Relationship to Enrollee: _____

Address: _____

City, State, Zip Code: _____

Phone: _____

Representation documentation for appeal requests made by someone other than enrollee or the enrollee's prescriber: Attach documentation showing the authority to represent the enrollee (a completed Authorization of Representation Form CMS-1696 or a written equivalent) if it was not submitted at the coverage determination level. For more information on appointing a representative, contact your plan or 1-800-MEDICARE.

Prescription Drug You Are Requesting

Name of drug: _____ Strength/quantity/dose: _____

Have you purchased the drug pending appeal? ◯ Yes ◯ No

If "Yes," date purchased: _____ Amount paid *(attach copy of receipt)*: $_____

Name and telephone number of pharmacy: _____

_____

Prescriber's Information

Name: _____

Address: _____

City, State, Zip Code: _____

Office Phone: _____ Fax Number: _____

Office Contact Person: _____

Important Note: Expedited Decisions

If you or your prescriber believe that waiting 7 days for a standard decision could seriously harm your life, health, or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescriber indicates that waiting 7 days could seriously harm your health, we will automatically give you a decision within 72 hours. If you do not obtain your prescriber's support for an expedited appeal, we will decide if your case requires a fast decision. You cannot request an expedited appeal if you are asking us to pay you back for a drug you already received.

◯ **CHECK HERE IF YOU BELIEVE YOU NEED A DECISION WITHIN 72 HOURS**

If you have a supporting statement from your prescriber, attach it to this request.

Please explain your reasons for appealing. Attach additional pages, if necessary. Attach any additional information you believe may help your case, such as a statement from your prescriber and relevant medical records. You may want to refer to the explanation we provided in the Notice of Denial of Medicare Prescription Drug Coverage and have your prescriber address the Plan's coverage criteria, if available, as stated in the Plan's denial letter or in other Plan documents. Input from your prescriber will be needed to explain why you cannot meet the Plan's coverage criteria and/or why the drugs required by the Plan are not medically appropriate for you.

Signature of person requesting the appeal *(the enrollee or the representative)*:

Signature: _____ Date: _____