CPHP)

Essential Plan 3 Coverage for:Individual | Plan Type:HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-777-2273. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.cdphp.com/contracts or call 1-800-777-2273 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	No.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$200	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.cdphp.com or call 1-800-777-2273 for a list of network providers.	This <u>plan</u> uses a <u>provider network.</u> You will pay less if you use a <u>provider in the plan's network.</u> You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge</u> and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network provider might</u> use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose with a referral



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What Y Network Provider (You will pay the least)	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health	Primary care visit to treat an injury or illness	\$0 <u>co-pay</u> /visit	Not Covered	You may use live video visits at www.doctorondemand.com.
care <u>provider's</u> office or clinic	Specialist visit	\$0 <u>co-pay</u> /visit	Not Covered	None.
	Preventive care/screening/ immunization	No Charge	Not Covered	None.
	Diagnostic test (x-ray, blood work)	\$0 co-pay /visit	Not Covered	None.
If you have a test	Imaging (CT/PET scans, MRIs)	\$0 co-pay /visit	Not Covered	None.

Common Medical Event	Services You May Need	What Y Network Provider (You will pay the least)	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you pood drugs to	Tier 1 drugs	Retail \$1 <u>co-pay</u> Mail-Order: \$2.50 <u>co-pay</u>	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription) Prescriptions must be written by a duly licensed health care provider and filled at a participating pharmacy, unless otherwise authorized in advance by CDPHP. Specialty
If you need drugs to treat your illness or condition  More information about prescription drug	Tier 2 drugs	Retail: \$3 <u>co-pay</u> Mail-Order: \$7.50 <u>co-pay</u>	Not Covered	
coverage is available at http://www.cdphp.com/Members/Rx-Corner	Tier 3 drugs	Retail: \$3 <u>co-pay</u> Mail-Order: \$7.50 <u>co-pay</u>	Not Covered	drugs are not eligible for the mail order program and require preauthorization to be obtained through CDPHP's participating specialty vendors. This plan has Formulary 2.
<u>comci</u>	Specialty drugs	Retail: \$3 <u>co-pay</u>	Not Covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$0 <u>co-pay</u> /visit	Not Covered	None.
surgery	Physician/surgeon fees	\$0 <u>co-pay</u> /visit	Not Covered	None.
	Emergency room care	\$0 <u>co-pay</u> /visit	\$0 <u>co-pay</u> /visit	All Emergency Care is considered In-Network.
If you need immediate	Emergency medical transportation	\$0 <u>co-pay</u> /visit	\$0 <u>co-pay</u> /visit	All Emergency Care is considered In-Network.
medical attention	Urgent care	\$0 <u>co-pay</u> /visit	\$0 <u>co-pay</u> /visit	Urgent Care from Non-Participating Urgent Care Centers in Our Service Area are not covered. You may use live video visits.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$0 <u>co-pay</u> /admission	Not Covered	None.
	Physician/surgeon fees	\$0 <u>co-pay</u> /surgery	Not Covered	None.

	Common Medical Event	Services You May Need	What Y Network Provider (You will pay the least)	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	If you need mental health, behavioral	Outpatient services	\$0 co-pay /visit	Not Covered	None.
	health, or substance abuse services	Inpatient services	\$0 co-pay /visit	Not Covered	None.
		Office visits	\$0 co-pay /visit	Not Covered	None.
		Childbirth/delivery professional services	\$0 <u>co-pay</u>	Not Covered	None.
	If you are pregnant	Childbirth/delivery facility services	\$0 co-pay/admission	Not Covered	None.
recovering or ha		Home health care	\$0 co-pay /visit	Not Covered	Up to 40 home health care visits are covered per year.
	If you need help recovering or have other special health needs	Rehabilitation services	\$0 co-pay /visit	Not Covered	None.
		Habilitation services	\$0 co-pay /visit	Not Covered	None.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Skilled nursing care	\$0 co-pay /visit	Not Covered	Up to 200 days are covered per plan year.
	Durable medical equipment	0% co-insurance	Not Covered	Limited to 1 prosthetic device, per limb, per lifetime, with repairs. Orthotics and shoe inserts are not covered.
	Hospice services	\$0 co-pay /visit	Not Covered	Limited to 210 days per plan year.
	Children's eye exam	Not Covered	Not Covered	Children are not covered on this plan.
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Children are not covered on this plan.
	Children's dental check-up	Not Covered	Not Covered	Children are not covered on this plan.

### Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Long term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery (Limits Apply)
- Chiropractic care
- Dental care (Adult)
- Dental checkup
- Eye Exam
- Glasses
- Hearing aids

- Prescription Drug Coverage
- Routine eye care (Adult)
- Weight loss programs

**SBC-Id**: 60783

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Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those
agencies is as follows: Contact CDPHP at 1-800-777-2273 (or TTY 711), The New York State of Health NYS Department of Financial Services at (800) 342-3736
or http://www.dfs.ny.gov/, the Health Insurance Assistance Team of the U.S. Center for Consumer Information and Insurance Oversight at 1-877-267-2323
x61565 or www.cciio.cms.gov, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or
https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: CDPHP at 1-800-777-2273 (or TTY 711), The New York State of Health NYS Department of Financial Services at (800) 342-3736 or http://www.dfs.ny.gov/, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE and certain other coverage. If you are eligible for certain types of minimum essential coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not applicable

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	N/A
■ <u>Specialist cost</u> sharing	\$0
■ Hospital (facility) <u>cost</u> sharing	\$0
Other cost sharing	N/A

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12, <b>700</b>

In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Peg would pay is	\$0		

Estimate how much doctors and dentists

in your area charge for services

www.fairhealthconsumer.org

FAIR HEALTH

# Managing **Joe's** type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	N/A
Specialist cost sharing	\$0
■ Hospital (facility) <u>cost</u> sharing	\$0
Other <u>cost</u> sharing	N/A

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
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In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$30	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$30	

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <b>plan's</b> overall <u>deductible</u>	N/A
■ <u>Specialist cost</u> sharing	\$0
■ Hospital (facility) <u>cost</u> sharing	\$0
Other <u>cost</u> sharing	N/A

This EXAMPLE event includes services like: Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost \$	2,800
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In this example, Mia would pay:

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Cost Sharing		
Deductibles	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$0	

Note: These numbers assume the patient does not participate in the  $\underline{\textbf{plan's}}$  wellness program. If you participate in the  $\underline{\textbf{plan's}}$  wellness program, you may be able to reduce your costs.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.



# **Discrimination is Against the Law**

Capital District Physicians' Health Plan, Inc. (CDPHP®) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CDPHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### **CDPHP:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, contact the CDPHP Civil Rights Coordinator.

If you believe that CDPHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: CDPHP Civil Rights Coordinator, 500 Patroon Creek Blvd., Albany, NY 12206, 1-844-391-4803 (TTY/TDD: 711), Fax (518) 641-3401. You can file a grievance by mail, fax, or electronically at https://www.cdphp.com/customer-support/email-cdphp. If you need help filing a grievance, the CDPHP Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD 1-800-537-7697).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

### **Multi-language Interpreter Services**

ATTENTION: If you speak a non-English language, language assistance services, free of charge, are available to you. Call the number on your member ID card (TTY: 711).

ATENCIÓN: Si habla otro idioma que no es el inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que figura en su tarjeta de identificación de miembro (TTY: 711).

注意:如果您使用的語言不是英語,您可以免費獲得語言援助服務。請致電您會員 ID 卡上的電話(聽力障礙電傳:711)。



ВНИМАНИЕ: Если вы говорите на иностранном языке, вы можете воспользоваться бесплатными услугами перевода. Позвоните по номеру на вашей ID карточке участника (Телетайп: 711).

ATANSYON: Si ou pale yon lang ki pa Angle, wap jwenn sèvis asistans lang gratis disponib pou ou. Rele nimewo ki sou kat ID manm ou a (TTY: 711).

주의: 영어 이외의 언어를 사용하는 경우 무료로 언어 지원 서비스를 받을 수 있습니다. 귀하의 회원 ID 카드에 있는 번호로 전화하십시오(TTY: 711).

ATTENZIONE: Se non parla inglese né una lingua anglofona, sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero presente sulla scheda ID dei membri (TTY: 711).

לטראק ID אייא רעבמעמ פיוא: ביוא ריא טדער , אונעז אהראפ ראפ דייא דארפש פליה ססעסיוורע יירפ וופ לאצפא. טפור בעד רעמונ פיוא רעייא רעבמעמ ID אוזקרעמפיוא: ביוא ריא טדער , אונעז אודראפ דארפש פליה ססעסיוורע יירפ אופ לאצפא. אוזקרעמפיוא: 1711:TTY(

মন্োন্োগেদি ঃ আপদ দ**িইংন**্দেবিদ**ির্ুভতক ো র্োষ**োয়ে খ**োবনে ,আপ োে ি**ি যদব**োখেচ**োয়ের্োমোসািয়তোউপের্য**েনয়ন**ে। আপ োে সিসযআইদ**ি** োন**িু ে** শ্বনে ে রুহ (TTY: 711(।

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer na Twojej członkowskiej karcie ID (TTY: 711).

ت ت له ح ه غل غير انه الإجيالزية، تا توفر إيالك تا مدخ مس دعاة اغالمة اجمناً. ات صبالرقم الدوجوم باطقة الو مية لعوضيتك )711: TTY(.

تَنْ بِي هِ : اذْرَا ذَاكَ ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez au numéro indiqué sur votre carte de membre (ATS: 711).

ATENSYON: Kung nagsasalita kayo ng wikang iba sa Ingles, magagamit niyo ang mga serbisyo sa tulong sa wika nang walang bayad. Tawagan ang numero sa inyong card miyembro ID (TTY: 711).

ΠΡΟΣΟΧΗ: Αν δεν μιλάτε Αγγλικά, υπάρχουν στη διάθεσή σας υπηρεσίες γλωσσικής υποστήριξης οι οποίες παρέχονται δωρεάν. Καλέστε τον αριθμό που θα βρείτε στην ατομική σας ταυτότητα μέλους (ΤΤΥ: 711).

VINI RE: Nëse flisni një gjuhë jo-anglisht, shërbime falas të ndihmës së gjuhës janë në dispozicion për ju. Telefonojini numrit në kartën tuaj të ID të anëtarit (TTY: 711).